

Where are my AHP emails?!

Haven't heard from us in a while? We miss you, too!

AHP sends you email communications frequently to make sure you're up to date on all your member benefits and professional development opportunities. You may be missing out on opportunities if you haven't seen the following in your inbox recently:

- AHP Huddle Digests: You choose the frequency
- AHP Connect: Every other Thursday
- AHP emails on conferences, webinars and other educational opportunities, as well as calls for proposals: Generally 1-4 times a month

Not sounding familiar? Follow these steps:

1. **Make sure your email is correct in AHP's records.** Here's how to check:
 - a. In the Huddle, click on the drop-down arrow in the top right hand corner of the screen.
 - b. Click on "Profile."
 - c. Check your email address under "Contact Details." If it's incorrect, click on the editing icon to update it.
2. **That's not the issue!** Check your spam, junk and quarantine folders. If you see an AHP email hiding out in there, whitelist it or mark it as "not junk" or "not spam." Then add us to your safe senders list.
3. **Still not working?** Your company's trusty firewall may be blocking us. Contact your IT department and ask them to whitelist all communications from the following:
 - a. ahp@ahp.org
 - b. ahp@ahp.mmsend.com
 - c. DoNotReply@ConnectedCommunity.org
4. **STILL not working?** Reach out to us at communications@ahp.org. We want to help!